

# Strategic Plan 2023/2025

## Our Vision

Our future vision is of a community connected through inclusion and wellbeing.

## Our Purpose

Our mission is to provide flexible spaces and services for the wellbeing of community members.

## Strategic Priorities

### 1. People and Processes

- Our reputable external providers support our internal processes.
- Our processes are documented, achievable, up-to-date, and accessible.
- We have a full team of appropriately skilled staff.

### 2. Brand and Marketing

- Our services are accessible to everybody – both Members and non-Members

### 3. Service Offerings

- Our services are accessible to everybody – both Members and non-Members
- We are a genuine Huon Valley Wide provider of services and programs.
- We are expanding our service offerings.

### 4. Membership

- Our Membership is diverse and continues to grow.
- We have a connected, engaged membership who feel valued.

### 5. Community and Partnerships

- All our stakeholders are well-informed, connected and feel valued in their relationship with HVPCYC.
- We have strong community partners.

### 6. Leadership

- Our staff and Board are co-operative.
- We have a solid succession plan for staff and the Board.
- We have a skilled and committed Board of Governance.

### 7. Assets

- Our facilities look clean and inviting.
- We have all the technology we need.
- We have what we need to deliver valuable services and programs for our community.
- All our equipment is safe, functional, and useful.

### 8. Revenue and Finance

- We are financially sustainable.
- Our money is well managed.
- We have increased our grant income.
- As a PCYC, our staffing attracts funding from Tasmania Police.